

Monia Lamine

Email: othmeninajib@gmail.com | Phone: 23037415

Professional Profile

Motivated and reliable professional with strong experience in customer service, online teaching, and remote work. Skilled in communication, problem-solving, and working with both children and adults. Seeking remote job opportunities.

Key Skills

- Customer service (calls, chat, email)
- Online teaching (French & Arabic)
- Data entry & administrative tasks
- Communication & active listening
- Remote work tools (Zoom, Google Meet, etc.)

Work Experience

- Call Center Agent – Concentrix
Handled customer calls, solved issues, and provided remote support
- Online Teacher (9 years)
Teaching French to children and adults
- Data Entry
Managing and organizing digital information

Education

Bac +2 in Business French & Communication
Faculty of Letters, Tunis

Languages

Arabic: Native
French: Fluent
English: Good

Availability

Available immediately for remote work (full-time or part-time)